## Long Range Plan of Service 2019-2025

### Library Mission:

The Manhasset Public Library is dedicated to serving Manhasset UFSD residents and the greater community by relying on our fundamental resources of staff, collections, programs as well as virtual and physical space. We are guided by our underlying values and principles which include:

- To advance knowledge by providing effective access to dependable materials and trustworthy information including stewardship of archival materials specific to Manhasset history and culture,
- To promote literacy, lifelong learning, and active civic engagement through intellectual, social and cultural programs that inspire individual growth,
- To provide physical space designed to be patron-centered and focused on making all patrons feel welcomed, safe, and well-served.

# Goal: To provide a welcoming environment for the enhancement of cultural, civic, educational and recreational activities.

### **Objective:** Enhance library design of interior and exterior space to increase library use.

- Select design professional solution and engage in construction plans that accomplish the following:
  - Repurpose space for maximum public use
  - o Create a multipurpose work and conference spaces
  - Add multi-functioning seating options such as study nooks, conversation clusters and booth seating
  - Update carpet and finishes throughout facility
- Investigate adding technological updates wherever possible
- Feature art work throughout the building and on the grounds
- Provide historic themed exhibits of archival materials reflecting local culture
- Investigate parking lot expansion solutions
- Continue to update security measures for both patrons and staff

#### Goal: To facilitate patron access to emerging technologies

# Objective: To adapt technological innovations in support of multiple literacies and preferred delivery methods.

- Offer appropriate and effective instruction on the use of library resources and downloadable products
- Expand market for downloadable audio books, downloadable music and streaming music, video, newspapers and magazines.
- Continue to expand eBook and audio book collections as possible

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- Continue to expand e-services such as hotspots and remote printing
- Provide variety of virtual programming (new 2020)
- Provide live chat service (new 2020)

### Goal: To promote literacy and build expand our community of readers

# Objective: The Library will develop and support services, technologies and programs to encourage reading and literacy in all age groups.

- Continue working with the Manhasset schools to support the curriculum with activities and programs that are appropriate in a public library setting
- Explore ways to support school required summer reading
- Continue to expand summer reading clubs, author talks and local collections
- Support the annual LI Reads and North Shore Reads initiatives
- Create and support the Local Author Collection
- Promote reader advisory services and book club activities
- Continue to provide support and materials for the literacy volunteers
- Expand multicultural collections and expand programming activities

#### Goal: For the Library to be a proactive presence in the community

#### Objective: Promote the enduring value of the Library for the Manhasset community.

- Continue to gather, research, document, preserve and disseminate historical information and materials about the Manhasset Community
- Exhibit local historical collections and support ongoing efforts to expand historical web presence
- Continue to promote community involvement through Library hosted Art exhibits
- Promote the library through community outreach efforts including participation in civic activities and partnerships with the Manhasset Schools, SCA and CASA. Continue to explore other partnership possibilities.
- Foster good community relations through hosting various celebrations and events reflecting the diverse interests of the Manhasset community
- Continue to work with the Friends of the Manhasset Public Library
- Continue to investigate and implement better ways of communicating with the public and promoting the library

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Goal: Community members of all ages will benefit from Library programs, services and resources.

Objective: The Library will provide high quality programming to meet the demands and interests of all patrons.

- Continue to increase intergenerational programming
- Expand programs and services for special needs children and their families
- Identify high interest program topics for school aged children such as mindfulness coping skills and stress reduction
- Identify a creative, multi-purpose space for adults
- Provide programming opportunities that utilize service animals
- Continue to expand volunteer opportunity through library service

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